

## **Remote Management**

- Remote Management of VoIP Telephones
- Easy Configuration and Maintenance Tools
- Mass Provisioning Tool configure and update many IP devices at once
- Self-Monitoring and Fault Checks
- Useful Telephone Group Management
- Intuitive Interface
- Saves Significant Maintenance Costs
- Quick & Easy Installation



## Simplify Installation, Operation and Maintenance

The Norphonic Remote Management software configures, monitors and trouble-shoots your Norphonic Heavy Duty VoIP Telephones. It is easy-to-use and has been designed to provide you, the operator, with complete control. The user-friendly interface allows you to quickly assess and respond to system events - all from one convenient location. Norphonic Monitoring is a total solution for integrated control and monitoring of your Norphonic Telephone system.

Norphonic Remote Management is a highly reliable and secure application. It delivers all of the features that are necessary for administrators to access, view, control, manage and modify remote Heavy Duty VoIP Telephones from a central web-browser interface. This remote management software significantly improves your productivity and reduces maintenance costs by streamlining administration and optimising quality of service.

### **Remote Telephone Management**

As your VoIP Telephone installations becomes more geographically dispersed and the number of remote users increases, the need to manage and support vital Norphonic VoIP devices from afar becomes crucial. If remote IP devices are not managed quickly, efficiently and reliably, operational performance may not reach its potential.

To manage remote installations, your operator need access to individual VoIP Telephones over a WAN or LAN network. The operator need have the possibility to view, administrate or take control of these IP devices from a centralised location in order to quickly resolve day-to-day issues.



## **Seize Total Control of your VolP Telephones**

With Norphonic Remote Management you have total control of your IP telephones. The easy point & click software enables operators to view how IP devices are configured, update or change SIP, RSTP, VLAN and SNMP properties, re-boot telephones, perform system checks and much more.

#### **Easy Installation of VolP Phones**

Quickly discover all telephones on your network using the in-built SNMP trap. Easily install your VoIP telephones from a remote location, using the intuitive web interface.

#### **Mass Provisioning Tool**

Configure or update many telephones at the same time, and eliminate the need for repetitive manual work, saving both installation time and cost.

#### **Telephone Group Management**

Place telephones into groups and manage these groups individually. Ideal for large installations or managing phones in different geographical areas.

#### **Self-Monitoring and Fault Checks**

On-demand monitoring and fault check status on telephone components, Audio Self Test Status, Handset on/off, line checks and much more.

#### **Unique Management Features**

Switch VLAN and RSTP functionality on/off, manage SIP Proxy Settings, install firmware updates, re-boot telephones and perform system checks from a convenient remote location.

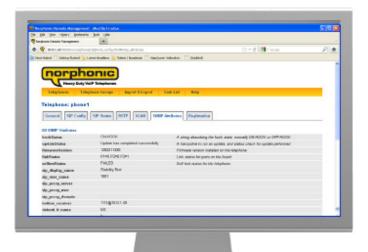
#### **Reduce Maintenance Costs**

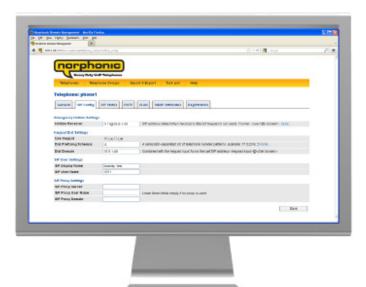
Save costs associated with traditional on-site

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### **System Requirements**

- Windows XP / Server2003 / Windows 7
- Intel Celeron 1GHz or better
- 1 GB System RAM or more
- Web browsers: Internet Explorer 8.0+, FireFox 10.0+



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